

# ONEFLOW LIMITED WARRANTY

- The OneFlow® tank system is warranted to be free of defects in materials and workmanship for 5 years from the date of original shipment.
- The OneFlow® media is warranted for performance for a period of 2 years from the date of the original installation when installed and operated in accordance with the instructions in the corresponding Installation and Operation Manual. Watts Regulator Company warrants its OneFlow® cartridge systems as follows:
  - The OneFlow® cartridge system is warranted to be free of defects in materials and workmanship for 1 year from the date of original shipment.
  - OneFlow® cartridges are warranted for performance for a period of one year from the date of original installation when installed and operated in accordance with the instructions in the corresponding Installation and Operation Manual.
  - Carbon replacement filter cartridges are not warranted to perform for any period of time because the service life of replacement carbon filter cartridges varies significantly with local water conditions and volume.
  - Any component failure must not result from abuse, fire, freezing or other acts of nature, violence, or improper installation.
  - Equipment must be installed and operated in compliance with the local plumbing codes and on an approved water supply.
  - Equipment is limited to use at water pressures and temperatures that do not exceed our published specifications.
  - Water supply must not exceed 2.0 PPM chlorine. For water supply exceeding 2.0 PPM chlorine, pretreatment is required. (Please contact your water treatment specialist.)
- Information, including model number, serial number, and date of installation, must be provided for any claims pertaining to equipment in warranty.
- Defective parts are subject to inspection by either Watts Regulator Company or any authorized representative before final commitment of warranty adjustment is made.
- Watts reserves the right to make changes or substitutions in parts or equipment with material of equal quality or value and of then current production.

#### Conditions:

The OneFlow® system must be installed in applications with municipally supplied water adhering to EPA guidelines.

#### Limitations:

Our obligation under this warranty with respect to the tank or valve is limited to furnishing a replacement for, or at our option, repairing any part or parts to our satisfaction that prove defective within the warranty period stated above. Such replacement parts will be delivered to the owner F.O.B. nearest factory, at no cost, excluding freight and local labor charges, if any.

Our obligation under this warranty with respect to the OneFlow® media will be limited to furnishing a replacement for the media within two years from date of original installation. Such replacement media will be delivered to the owner F.O.B. nearest factory, at no cost, excluding freight and local labor charges, if any. Damage to the media due to chlorine, other oxidizers or fouling caused by local water conditions or any other operation outside of the limits shown under Specifications, is not covered by this warranty.

THE WARRANTY SET FORTH HEREIN IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY THE COMPANY WITH RESPECT TO THE PRODUCT. THE COMPANY MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. THE COMPANY HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The remedy described in the first paragraph of this warranty shall constitute the sole and exclusive remedy for breach of warranty, and the Company shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, chemical, or any other circumstances over which the Company has no control. This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the product

Some States do not allow limitations on how long an implied warranty lasts, and some States do not allow the exclusion or limitation of incidental or consequential damages. Therefore the above limitations may not apply to you. This Limited Warranty gives you specific legal rights, and you may have other rights that vary from State to State. You should consult applicable state laws to determine your rights. SO FAR AS IS CONSISTENT WITH APPLICABLE STATE LAW, ANY IMPLIED WARRANTIES THAT MAY NOT BE DISCLAIMED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO ONE YEAR FROM THE DATE OF ORIGINAL SHIPMENT.



Effective: **July 2, 2018**

*This warranty applies to all products purchased after this date*

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