

February 1, 2010

Re: Supplier Corrective Action Request (SCAR)

To Our Valued Suppliers:

Watts Water Technologies, Inc. and its divisions have recently completed a review of our Supplier Corrective Action Process as a part of an ongoing effort to improve our quality performance.

As a result, we are implementing a new Supplier Corrective Action Request process that is based on a six sigma 8D methodology. By us partnering to understand root cause and implement effective corrective actions, we will ensure quality in all Watts Water Technologies, Inc. products for our valued customers as well as reduce costly quality issues in both your business and ours.

Please find attached the new Supplier Corrective Action Request form, which will be used when a non-conformance is detected at any Watts Water Technologies, Inc.' site. This new process is effective March 15, 2010.

For your reference, at the end of the form you will find guidelines on how to complete the required sections.

Also, you can visit <u>www.wattswater.com/suppliers</u> for additional reference materials to aid in the Supplier Corrective Action Request process.

Thank you for your attention and adherence to this new process and for your continued commitment to supply us with high quality products.

Sincerely,

Donald B. Stock

V.P. of Global Sourcing

Watts Water Technologies, Inc.

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Innovative Water Solutions Since 1874