



A WATTS Brand

## HF scientific Ordering Information

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### To Order:

Phone: (239) 337-2116  
toll free 888-203-7248  
Fax: (239) 332-7643  
E-mail: hf.info@wattswater.com  
Mail: HF scientific  
3170 Old Metro Parkway  
Fort Myers, FL 33916-7597  
Hours: Monday through Friday  
8:00 a.m. to 4:30 p.m. EST.  
For faster order processing please include:  
Your HF account number or billing zip  
code, shipping address, billing address,  
purchase order number, shipping instructions  
and details of the order including HF part  
numbers.

### Terms:

With established credit, our terms are net 30 days from invoice date. We also accept Discovery, VISA, MasterCard, American Express, money orders, checks, or C.O.D. All Domestic shipments are F.O.B. Ft. Myers, Florida. All International shipments are Ex Works, Ft. Myers, Florida

### Pricing and Quotations:

Prices are subject to change without notice. We will be happy to quote you by mail, telephone, fax or by e-mail. Prices quoted do not include federal or state taxes of any kind or shipping charges. All quotations are based on the assumption that goods will be paid for within 30 days of delivery or will ship C.O.D.

### Established Credit:

We welcome new accounts and will act upon credit applications promptly.

### Shipping and Delivery:

If you, the customer, do not specify a method of shipment, HF will determine the most suitable transportation consistent with all prevailing shipping regulations. Liquid products subject to damage due to freezing will be shipped by UPS/Red. Generally, freight and insurance will be prepaid and added to your invoice; however, motor freight shipments will be sent freight collect unless otherwise arranged at the time of order.

### Claims:

Report the details of any damage to our Customer Service Department promptly. **Report any shipping damage to your carrier immediately and request an inspection.** Remember, once the shipment is picked-up from us by your carrier, it becomes your property and you must initiate the claim with your carrier.

### Returned Goods:

Before returning items for any reason, **please call our Customer Service Department** (888) 203-7248 for a RMA (Return Material Authorization) number. Goods returned without authorization will be refused. Any return or repair sent "Freight Collect" will be refused.