

# How to Clear a "Flow" Triggered Alarm with The Leak Defense System



## via On-Site Control Panel

Instructions valid for Control Panel version 7.xx

### Step 1: Clear or Silence the Alarm

To disable the siren, press 'Silence' or 'Clear Alarm'. Water will still be off.

### Step 2: Track the Alarm Source

Check for possible leaks (faucets, toilets, appliances).

### Step 3: Turn Water On

Once the cause of the alarm is identified & handled, press 'Turn Water On' or tap the Water icon.

Keep an eye on the flow percentage after the valve is open.



## via Web/Mobile App

### Step 1: Clear or Silence the Alarm

To remotely silence the control panel siren, press 'Clear Alarm' on the mobile app. Water will still be off.

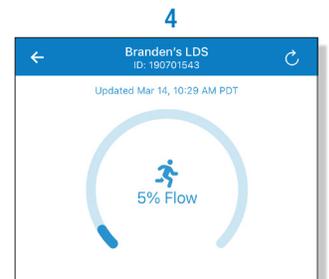
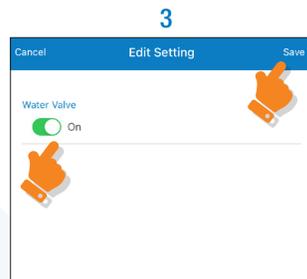
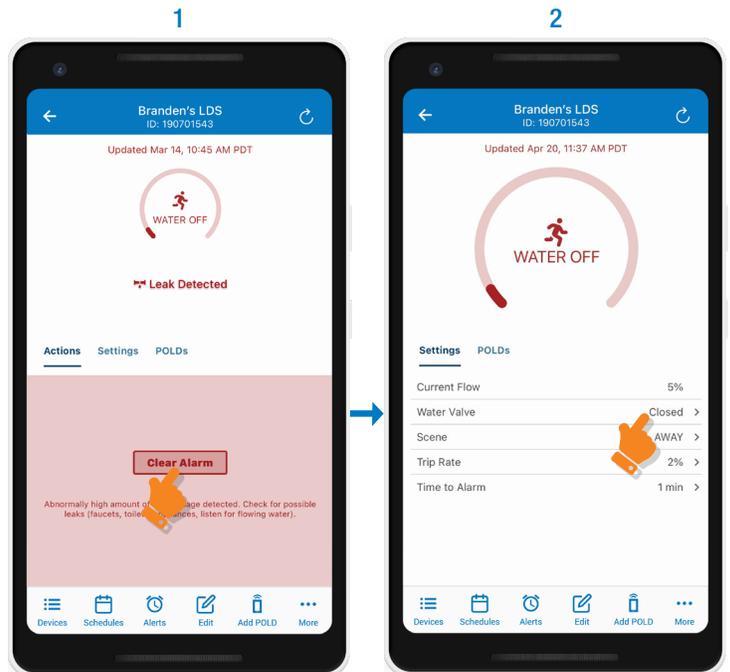
### Step 2: Track the Alarm Source

When possible have your home checked for potential leaks (faucets, toilets, appliances).

### Step 3: Turn Water On

Once the cause of the alarm is identified & handled, tap/click on 'Water Valve', toggle the water on from your mobile device and tap/click save.

Keep an eye on the flow percentage after the valve is open.



Help Line: 1-866-410-1134, ext. 2  
M-F 8:00 am to 5:00 pm (PT)  
Support@senthhydro.com

# How to Clear a "Point of Leak Detector" Triggered Alarm with The Leak Defense System



via On-Site Control Panel

via Web/Mobile App

Instructions valid for Control Panel version 7.xx

**Step 1: Locate the POLD**

Press 'Silence' to disable the siren on the control panel & locate the POLD by the number given on the panel.

**Step 2: Reset the POLD**

Dry the POLD sensor pins or Water Detection Cable. The unit should self-clear once the sensors are dry. If this does not happen, open the battery compartment on the POLD and press the reset button for 1-3 seconds until silent (or remove and re-insert one battery).

**Step 3: Turn Water On**

Once the cause of the alarm is identified and handled, press 'Turn Water On' or tap the Water icon.

If the system alarms again, check the POLD # after "Source:" to see if it matches the POLD that was reset. If it is different, repeat step 1 & 2.

**Step 1: Clear or Silence the Alarm**

To remotely silence the control panel siren, press 'Clear Alarm' on the mobile app. Water will still be off.

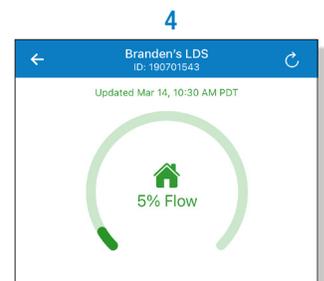
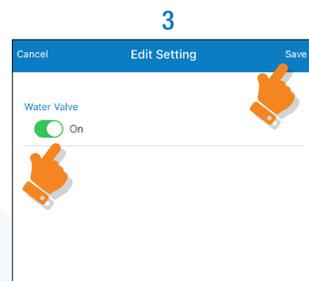
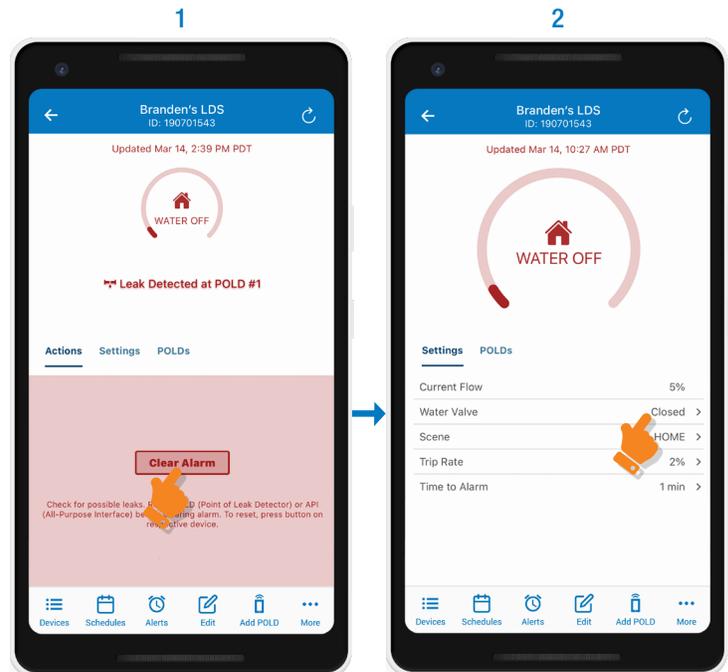
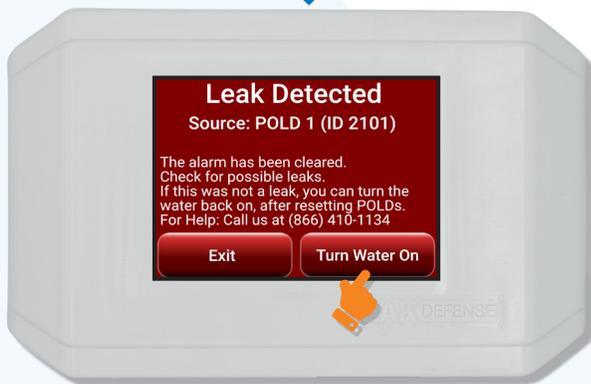
**Step 2: Track the Alarm Source**

When possible, have your home checked for potential leaks (faucets, toilets, appliances).

**Step 3: Turn Water On**

Once the cause of the alarm is identified & handled, tap/click on 'Water Valve', toggle the water on from your mobile device and tap/click save.

Keep an eye on the flow percentage after the valve is open.



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