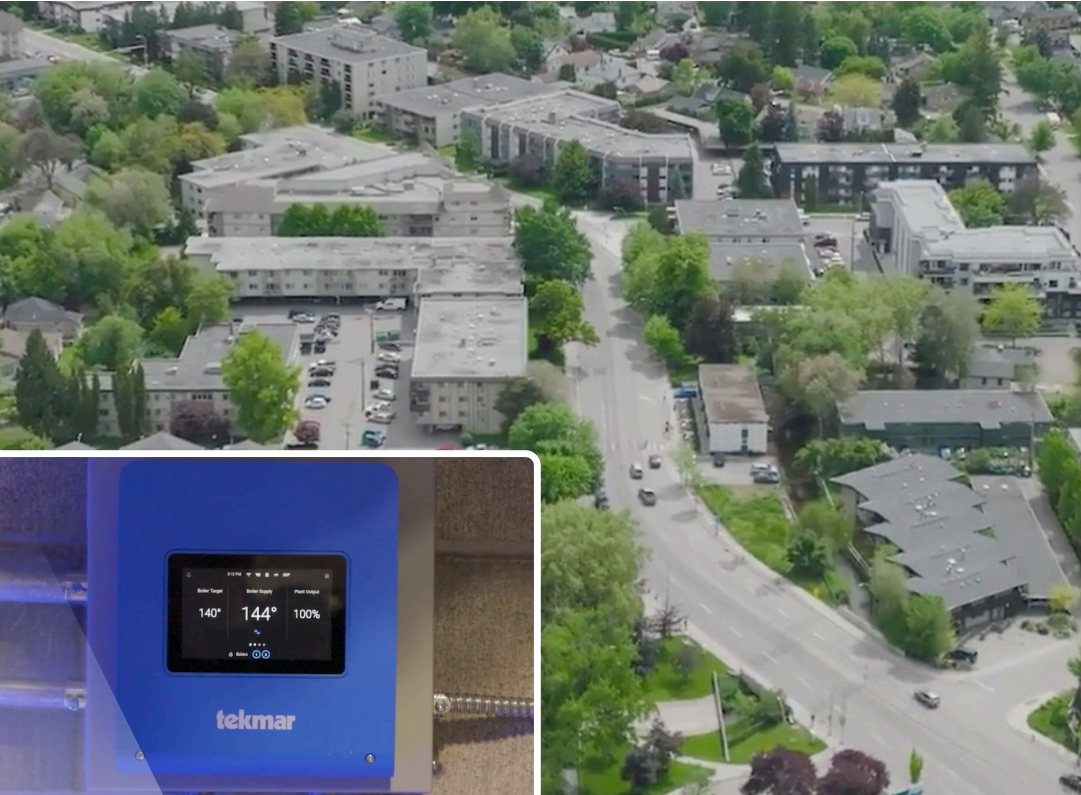


tekmar Smart Boiler Control 294 Saves Kelson Group Time and Money

**Location:**

Kelowna, British Columbia

Industry:

Multi-Family Housing

Problem:

Dealing with boiler system issues across 45 buildings

Solution:

tekmar® Smart Boiler Control 294

Results:

Proactive control, real-time insight, and satisfied tenants.

What the Client Needed

Heat and hot water are among a tenant's most basic needs. Without either, a unit quickly becomes inhospitable, leading to a lot of unhappy renters. The folks who call Pandosy Square home (a 46-unit apartment complex in Kelowna, BC) rely on the maintenance team to keep the building's two Buderus boilers operating optimally and efficiently.

With 45 buildings just like this one to manage across British Columbia and Alberta, the Kelson Group needed a boiler control that could provide immediate feedback and limit the number of service calls with the help of remote boiler access.

Solution

Managing multiple properties is a challenge. Dealing with boiler system issues across 45 buildings is even worse! However, the tekmar® Smart Boiler Control 294, with the ability to provide real-time remote monitoring through the Nexa™ app, remote settings adjustment, and push notifications fit the bill!

With a few simple taps of a smartphone screen, the Kelson Group could now monitor real-time boiler operations with mirrored controls through the Nexa web and mobile app and resolve issues with the heating system before tenants were negatively affected.

Plus, the 294 can be retroactively fit to any brand of boiler, old and new. This means that no additional investment was needed to put Pandosy Square's boiler control in the palm of their hands.



Results

The tekmar® Smart Boiler Control 294 proved to be the ideal solution for the Kelson Group's needs. "We'd been looking for a while at different systems that could help manage and monitor the systems so that we can capture issues with the heating systems before the tenants call and complain.", said Keith Newton of the Kelson Group. It's clear that the 294 has provided the control, insight, and proactivity they were looking for. "I really like the advantage of being able to make adjustments to the boilers on my way to the building and have it adjusted by the time I get there."

With remote boiler control, instant alerts via phone, text, or email, and real-time adjustments using mirrored controls, the Kelson Group saves time, money, and headaches with the Smart Boiler Control 294.

“

I think anybody who's responsible for heating systems of any kind... would definitely benefit from this kind of a unit. ”

-Keith Newton
Kelson Group



Smarter Boiler Management Starts Here

Smart Boiler Control 294



tekmar®

A WATTS Brand