RAINWATER HARVESTING LIMITED WARRANTY

1. Watts (the “Company”) warrants its Rainsets™ and all water storage tanks and rainwater harvesting system accessories sold by Watts (the “Products”) to be free from defects in materials and workmanship under normal usage for a period of one year from the date of installation or two years from the date of manufacture, whichever is shorter. Filters, UV lamps, pump seals and any other consumable parts are excluded from this Product warranty. This Limited Warranty is given to the original purchaser and is non-transferable to subsequent owners or users.

2. In the event any Products are determined by Watts to be defective in materials or workmanship within the warranty period, Watts will, in its sole discretion, either repair or replace the Products without charge. The remedies stated herein are the sole remedies for Product defects within the applicable warranty period.

3. In order to make a Product warranty claim within the warranty period, you must do the following:

Call Watts customer service department at 1-800-772-1958 to receive a return material authorization number. Labor, freight or other expenses not authorized in writing in advance by Watts will not be compensated.

Provide proof that the Products were installed in accordance with the applicable Product installation manuals and any special written instructions provided by Watts or the Product manufacturer.

Provide proof that the Products were installed in accordance with all applicable local building, plumbing and electrical codes.

4. This Limited Warranty shall be void due to failure to observe the following conditions:

The rainwater system in which the Products are used must be hooked up to an auxiliary potable municipal or well cold water supply. The incoming water pressure must be between 0 and 100 pounds per square inch. The incoming water to the rainwater system cannot exceed 105 degrees F (40 degrees C).

5. Watts shall not be responsible for any costs of removal, installation, re-installation or transportation of Products, any costs incurred to remove, repair or replace other materials, any labor charges, or any expenses or consequential damages which may arise from defective Products or in connection with a warranty claim.

6. Watts assumes no responsibility under this Limited Warranty for any damage to the Products caused after they have left the control of Watts, including but not limited to damage caused by fire, flood, freezing, water pressure or voltage spikes or environmental factors, or from contractors, trades people or visitors on the job site or damage caused as a result of post-installation work or other matters over which Watts has no control. Watts shall not be responsible for leaks caused by pipes disconnected by contractors, leaks caused by systems damaged during the installation process, or electrical damage caused by incorrect field wiring. This Limited Warranty does not cover Products that have been relocated from the site of their original installation. This Limited Warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or maintenance, or unqualified or unauthorized repair of the Products.

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Effective: July 2, 2018
This warranty applies to all products purchased after this date

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